



Please note that online bookings made for **SAME DAY ARRIVAL** will not be accepted after 6pm.

Contact reception direct on (03) 5023 1147 if you wish to make a booking out of normal business hours.

Arrivals after 9pm must contact reception before 6pm to receive instructions for key pickup.

We do not run a 24 hour Reception.

Reception is open from 7am to 6pm Monday to Friday
&
8am to 5pm Weekends & Public holidays.

Check in:

Check in is available after 1pm.

Check out:

The room must be vacated by 10:00am at the latest. Unless prior arrangement with reception.

Payment Policy:

Full payment required upon check in. Unless prior arrangement with Management
All cash payments will require photo identification.

Guest must provide credit card details matching name on reservation - or a \$100 cash bond with photo identification that will be refunded on check out, after any incidental charges have been settled.

House Rules:

Guest Will not bring pets of any kind into the rooms (Guide/Hearing dogs excepted) - – House cleaning fee \$250.00

Guest Will not smoke in the motel rooms or in open doorways to rooms – House cleaning fee \$250.00

Guest Will not cook in the motel rooms, other than toast in toasters provided – House cleaning fee \$250.00

Guest Agrees that damages or other charges, not paid will be debited to the credit card provided on arrival, where a credit card is not provided an Invoice will be sent after departure.

Management and staff of MGR will not be liable for any damages or loss of property brought onto the premises by guests.

Cancellation policy:

Late check outs are charged at half day rate up until 11am and full day rate after that time.
Cancellations or changes to room bookings must be made at least 48 hours prior to the check in date and time of 1pm or you will be charged for the first nights' accommodation (During peak periods such as Christmas period, Easter and Country Music Festival our cancellation policy extends to seven days in advance.)